DeepForest

Software License Terms and Conditions

SUBSCRIPTION LICENSE

- **Subscription Start Date**
    - The commencement date of the validity period specified in the License Certificate.
- **Subscription End Date**
    - The expiration date of the validity period specified in the License Certificate.
- **License Purchase**
    - Within 90 days of the order date. Requests exceeding 90 days require individual consultation. Start dates one year or more after the order date are generally not permitted.
    - For monthly subscriptions of 6 months or longer, the annual license price applies.
    - Annual licenses may be purchased for a maximum of three years. No additional charges or discounts will be applied due to price revisions after purchase.
- **Changes to License Type During the Subscription Term**
    - **Upgrade from Lite Edition to Pro Edition**
        - Users may upgrade from the Lite Edition to the Pro Edition during the validity period of the license. In such cases, the additional fee shall be calculated by dividing the remaining number of subscription months by the number of months originally purchased (12 months for an annual subscription), multiplying the resulting value by the price of the Pro Edition, and deducting the amount already paid for the original license. Any amount less than JPY 100 shall be rounded down.
    - **Downgrade from Pro Edition to Lite Edition**
        - Downgrading from the Pro Edition to the Lite Edition is not permitted.
    - **Conversion to a Perpetual License**
        - Conversion from a subscription license to a perpetual license during the subscription term is not permitted.
- **Returns**
    - Due to the nature of digital products, refunds and returns will not be accepted.
- **Early Termination**
    - No refunds or returns will be provided in the event of early termination of the subscription.
- **Late Payment and False Declarations**
    - If the User fails to pay any fees by the due date, the User shall pay the Company a late payment charge at an annual rate of 14.6%.
    - If the User purchases a license at a discounted rate by falsely claiming eligibility for a preferential pricing category, the Company shall invoice the User for the full difference between the discounted fee and the standard fee, retroactive to the date the license was provided.
- **Cancellation Policy**
    - Orders may be cancelled only before the commencement date of the license validity period. Cancellation is permitted even after payment has been made; however, any bank transfer fees incurred in processing the refund shall be borne by the Customer.
- **Plugins**
    - Available only to purchasers of DF Scanner Pro/Lite Annual, Monthly, or Perpetual Licenses.
    - Users may specify their preferred start and end dates, provided they fall within the license validity period.
    - The usage period is rounded up to the nearest full month.

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PERPETUAL LICENSE AGREEMENT

- **Perpetual License Effective Date**
    - The commencement date of the validity period specified in the License Certificate.
- **License Purchase**
    - Within 90 days of the order date. Requests exceeding 90 days require individual consultation. Start dates one year or more after the order date are generally not permitted.
- **Support Coverage During the Perpetual License Support Period**
    - Upon purchase of a new perpetual license, the User shall receive one (1) year of support coverage and a three (3) month grace period for renewal.
    - During the support period, the User may update the software to the latest available version at no additional charge.
    - After the support period expires, the User may continue to use the software; however, access to software updates shall no longer be available.
    - The support period may be extended by paying the applicable Maintenance Fee during either the support period or the renewal grace period. The extended support period shall commence from the original support expiration date and continue for an additional one (1) year.
- **Support Coverage Outside the Support Period**
    - If the User renews support after the renewal grace period has expired, a new support period of one (1) year shall commence on the requested support start date. In such cases, the Maintenance Fee shall be charged at twice the standard rate applicable to renewals made during the support period or renewal grace period.
- **Returns**
    - Due to the nature of digital products, refunds and returns will not be accepted.
- **Cancellation After Purchase**
    - No refunds or returns will be accepted after payment has been completed.
- **Late Payment and False Declarations**
    - If the User fails to pay any fees by the due date, the User shall pay the Company liquidated damages for late payment at an annual rate of 14.6%.
    - If the User purchases a license at a discounted rate by falsely claiming eligibility for preferential pricing, the Company shall invoice the User for the full difference between the discounted fee and the standard fee, retroactive to the date on which the license was provided.
- **Cancellation Policy**
    - Orders may be cancelled only before the commencement date of the license validity period. Cancellation is permitted even after payment has been made; however, any bank transfer fees incurred in processing the refund shall be borne by the Customer.
- **Plugins**
    - Available only to purchasers of DF Scanner Pro/Lite Annual, Monthly, or Perpetual Licenses.
    - Users may specify their preferred start and end dates, provided they fall within the license validity period.
    - The usage period is rounded up to the nearest full month. For Perpetual Licenses, the annual license is available for up to three years. After that, additional subscription periods must be purchased as needed.

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Domestic Pricing Categories

- General, Forestry Businesses, and Educational/Research Institutions
    - General Users: Individuals or organizations that do not fall under the categories of Forestry Businesses or Educational/Research Institutions below.
    - Forestry Businesses:
        - Private companies engaged in afforestation, logging, or other forestry operations.
        - Cooperatives established under the Forestry Cooperative Act.
        - Individual forest owners managing 1 ha or more of forest land.
        - Corporations established by national, prefectural, university, or research institutions for the purpose of promoting forestry and providing technical guidance (excluding educational/research institutions).
        - Forestry Agency and local public entities.
    - Educational/Research Institutions:
        - Higher education institutions (universities, professional universities, junior colleges, colleges of technology, etc.).
        - Inter-university research institute corporations and inter-university research institutes.
        - Academic research institutions such as the National University Finance & Management Center.
        - Educational research institutes established by local governments and academic research institutions designated by the Minister of Education, Culture, Sports, Science and Technology.
    - If none of the above categories apply, or if multiple categories apply, the company will determine a reasonable price.

Overseas Pricing

- When overseas corporations use the software outside Japan: Overseas pricing applies.
- When overseas corporations' domestic branches use the software within Japan: Domestic pricing applies.
- When domestic corporations use the software outside Japan: Domestic pricing applies.
- When domestic corporations' overseas branches use the software outside Japan: Domestic pricing applies.

Tax Treatment for Electronic Services Provided to Overseas Corporations

- When purchasing, please provide your VAT/GST registration number to the company. Reverse charge will be applied.