

Terms and Conditions of Software License



◆ Subscription License Agreement

- Subscription Start Date
The start date of the license period stated on the license certificate.
- Subscription End Date
The end date of the license period stated on the license certificate.
- Changing License Types During the License Period
 - Upgrade from Lite version to Pro version
Upgrades from the Lite version to the Pro version are available within the license period. The fee will be calculated as follows: (Remaining months ÷ total months [12 for annual subscription]) × Pro version price – original purchase price.
Any amount less than 100 yen will be rounded down.
 - Downgrade from Pro version to Lite version
Downgrade from Pro version to Lite version is not allowed.
 - Switching to Permanent License
Switching to a permanent license is not available during the subscription license period.
- Refund Policy
Due to the nature of digital products, returns and refunds are not accepted.
- Early Termination
No refunds or returns will be provided in case of early termination.
- Late Payment and False Declaration
In case of late payment of usage fees, the user shall pay penalty interest of 14.6% per annum to the company.
If a user misrepresents their affiliation to purchase a license at a lower fee than the regular price, the difference from the regular usage fee will be charged in a lump sum, retroactive to the time the license was provided.
- Cancellation Conditions
Orders may be canceled only before the license start date. Cancellation is also possible after payment; however, the bank transfer fee for the refund will be borne by the customer.

◆ Permanent License Agreement

- Permanent License Start Date
The start date of the license period stated on the license certificate.
- Support During the Permanent License Period
For new permanent license purchases, one year of support is provided, plus a 3-month grace period for renewal. During the support period, updates to the latest version are available at no extra cost. After the support period ends, software can continue to be used, but updates will no longer be available. Support period extensions are available with payment of maintenance fees during the support period or grace period. The extension is one year from the original support end date.
- Handling Outside the Permanent License Support Period
If the maintenance extension is requested after the grace period, the extended support period will start from the requested date. The maintenance fee will be double the fee charged during the support or grace period.
- Refund Policy
Due to the nature of digital products, returns and refunds are not accepted.
- Early Termination
No refunds or returns will be provided after payment is completed.
- Late Payment and False Declaration
In case of late payment of usage fees, the user shall pay penalty interest of 14.6% per annum to the company. If a user misrepresents their affiliation to purchase a license at a lower fee than the regular price, the difference from the regular usage fee will be charged in a lump sum, retroactive to the time the license was provided.
- Cancellation Conditions
Orders may be canceled only before the license start date. Cancellation is also possible after payment; however, the bank transfer fee for the refund will be borne by the customer.

◆ Domestic Pricing Categories

- General, Forestry Businesses, and Educational/Research Institutions
 - General Users: Individuals or organizations that do not fall under the categories of Forestry Businesses or Educational/Research Institutions below.
 - Forestry Businesses:
 - Private companies engaged in afforestation, logging, or other forestry operations.
 - Cooperatives established under the Forestry Cooperative Act.
 - Individual forest owners managing 1 ha or more of forest land.
 - Corporations established by national, prefectural, university, or research institutions for the purpose of promoting forestry and providing technical guidance (excluding educational/research institutions).
 - Forestry Agency and local public entities.
 - Educational/Research Institutions:
 - Higher education institutions (universities, professional universities, junior colleges, colleges of technology, etc.).
 - Inter-university research institute corporations and inter-university research institutes.
 - Academic research institutions such as the National University Finance & Management Center.
 - Educational research institutes established by local governments and academic research institutions designated by the Minister of Education, Culture, Sports, Science and Technology.
 - If none of the above categories apply, or if multiple categories apply, the company will determine a reasonable price.

◆ Overseas Pricing

- When overseas corporations use the software outside Japan: Overseas pricing applies.
- When overseas corporations' domestic branches use the software within Japan: Domestic pricing applies.
- When domestic corporations use the software outside Japan: Domestic pricing applies.
- When domestic corporations' overseas branches use the software outside Japan: Domestic pricing applies.

◆ Tax Treatment for Electronic Services Provided to Overseas Corporations

When purchasing, please provide your VAT/GST registration number to the company. Reverse charge will be applied.